

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
1.	Volume 1 -Performance security	35	Performance security shall be valid till end of concession period.	What is the concession period	As per Sl. No. 13 of NIT of Vol I, where in the project duration is (6 months + 10 years), the performance security shall be valid for 10.5 years from the award of Letter of Intent (LoI).
2.	Volume 1 - Insurance	36	The successful bidder shall provide insurance as required as per the Agreement.	Is Insurance required for all 10 years?	Insurance shall be for 10.5 years from the award of Letter of Intent (LoI).
3.	Volume 2 -Design, Develop, Supply and Installation of Digital Smart Kiosk System	15	SI shall also provide comprehensive onsite OEM warranty for all the supplied products/services at all the designated project locations for the entire project period.	Is this applicable for whole 10 years of O&M	OEM warranty shall be available for 3 years post Go-Live. Selected bidder shall provide the AMC from 4 th year onwards till concessionaire period of 10.5 years.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
4.	Volume 2- Augmented Reality -Functional Requirements	27	Marking a point of identification for AR zone	Request to please explain this point	Bidder should mark a point on the floor inside Smart Kiosk shelter for the easy identification of the zone /area by the user to access the AR video wall through Gesture Control feature. Please refer the RFP Vol II Section 7 for further information.
5.	Volume 2- Augmented Reality -Functional Requirements	27	Superimposition of augmented objects to the real user environment and display it on video wall	Is this video wall inside the Digital kiosk or the Digital Signage or a different wall to display the AR content?	The selected bidder shall provide the video wall inside the Smart Kiosk area.
6.	Volume 2 - Smart Kiosk Component #2: Public Wi-Fi	16	Wi Fi shall be offered to residents / visitors (national / international) with a maximum download limit of 200 MB per	Can we limit the usage basis based on time and not on data bandwidth (e.g first 15 mins free) and not first 200MBPS.	No change RFP conditions prevails.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			day per user or free for 1 hour in a day whichever is earlier, after which it will be available on a paid basis or free as per mutual agreement between PSCDL and selected bidder.		
7.	Volume 1 - Final Bid Evaluation	30	The Bidder’s average annual turnover generated from ICT (Information and communication technologies) * should be not less than Rs. 5.0 crores during each of the last 3 audited financial year (FY 2018-19, FY 2017-18, FY 2016-17)	Can we request to relax this point only till Bidder's average annual turnover	Rs. 5 Cr. Of average annual turnover of the company is acceptable.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

Sl. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			*This turnover should be on account of ICT Systems Development and Implementation (i.e. revenue should be on account of System Integration / Turnkey solutions or products and their associated maintenance or implementation service, packaged software etc.) only		
8.	Volume 1 - Final Bid Evaluation	30	Digital infrastructure implementation: Design, supply & implementation of Modular street furniture infrastructure	Is it ok if we have experience only for Digital Signage	Digital Signage experience is one among the desired.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			projects (scope shall include the implementation of Modular toilets, Bus shelters, Digital Signage , Smart bins, cycle shelters / docking station) of minimum project value of 1 crore during last three financial years (FY 2018-19, FY 2017-18, FY 2016-17)		
9.	Volume 1 - Final Bid Evaluation	31	Augmented Reality project Experience of implementing and 3D content creation for use-cases relevant to (Smart City, Tourism, Sanitation,	There is no amount mentioned in place for similar project worth value. Can we know that value?	Since it is a new case, the number of projects implemented by the bidder are called and not by the value.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			Health, Education, Entertainment, Digital Advertisements)		
10.	Volume 1 - Final Bid Evaluation	31	Approach & Methodology	When this project requirement document and work plan documentation needs to be submitted? It's mentioned in qualification criteria so does that mean we need to submit all this details during the technical bid submission.	Yes, the same has to be submitted along with Technical bid and should be presented as and when called for.
11.	Volume 1 - Final Bid Evaluation	33	Presentation on	Is all the details requested needs to be submitted at the time of Technical bid documents submission?	Yes, the presentation topics are defined in Sl. No. 6 of Technical Evaluation criteria.
12.	Volume 4 - Financial Bid	2	The Highest revenue sharing proposal {HEC} should be given a financial score of 100 points.	Can we request for a fixed revenue cost model instead of PPP	RFP conditions prevails.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			The financial scores of other proposals should be determined proportionately.		
13.	Volume 1 - Annexure 17 - Bidder for works	60	Party of the Third Part shall be {the Member of the Joint Venture.}	Request to elaborate this point	JV up to 3 members (including Lead member) is permitted. Please refer corrigendum 1.
14.	Volume 2 - Kiosk Non-ICT Infrastructure components	8	Two Digital display screens	Is one for advertisement and other to display Augmented Reality content?	AR video wall shall be inside the Kiosk. The two digital display screens will be outside for digital advertisements. Please refer RFP Vol II section 1 for further information.
15.	Volume 2 - 7.1 Functional Requirements	27	To promote tourism and create awareness about the societal issues among tourists and citizens, PSCDL	How do you want the system to initiate the AR experience by a specific gesture or by QR code scan?	By specific Gesture as decided by the bidder while conceiving the Kiosk concept.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			intends to create an AR zone inside the Digital Smart Kiosk shelter. The purpose of this AR zone is to create interactive user-experience while providing informative content for both tourists and citizens.		
16.	Volume -2 Digital Smart Kiosk Service Portfolio	12	Information on Public Bicycle Service stations. ▪ Information on Public toilet locations. ▪ Information on Water ATM locations.	Do we need to integrate this locations on map GUI? Or just location details in bullet points.	The locations provided by PSCDL shall be mapped by the selected bidder on map GUI.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
17.	General		Internet service provider	Is there a ISP license required for Internet service provider for providing internet service	Yes, ISP license shall be required for providing the bandwidth services.
18.	General		Power backup	UPS to be provided even for Digital kiosk separately	Yes
19.	General		No of concurrent users	How many concurrent users needs to be connected at one single point of time in a single hotspot location	Bidder has to do his assessment on the number of concurrent users based on the list of locations given in the RFP. Please refer RFP Vol II Section 4 for further information.
20.	General		Payroll of Employees	Is it ok if we take employees on contract or is it mandatory for the employees to be on the payroll of the company	Refer Section 9.8 of RFP Vol II and Section 29 of Vol III.
21.	General		Consortium	Can we request to relax this point and make consortium members o be 3	Please refer reply to Sl. No. 13.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
22.	General		proposed layout plan for Digital Smart Kiosk infrastructure	Is the digital kiosk only kiosk that needs to be installed on the outdoor or whole set up as described in page no 6 volume 2	The proposed plan at page no. 6 is for outdoor kiosk is an indicative one. The selected bidder has to design, build, supply, operate and maintain the kiosk infrastructure (ICT and Non-ICT infrastructure) w.r.t. the area designated for Smart Kiosk as per the scope of work defined in the RFP Vol2. However, the supply of interior requirements, maintenance and utilization of space designated proposed for Vendor Shop (refer plan, page 6) shall be the prerogative of the selected bidder.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
23.	Volume -2 Common Project Requirements	30	SI shall finalize the system requirement specifications (SRS) in consultation with PSCDL (or it’s representative) based on Functional Requirement Specifications (FRS), Technical solution (Technical Requirements and Technical specifications provided therein), and also based on individual assessment.	When are these documents needed to be submitted post Bid acceptance or at the time of Technical and Financial Bid submission	After the selection of concessionaire i.e. during project implementation phase.
24.	Volume - 2 Prerequisite for Carrying out FAT activity:	32	SI shall prepare and submit the detailed test plan and shall be agreed by PSCDL /	When are these documents needed to be submitted?	After the selection of concessionaire.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			Municipality / Tourism / Police department.		
25.	Volume -2 Training and capacity building	34	Onsite training to stakeholders on overall workflow of the developed solution and backend administration functions at the location decided by PSCDL.	What is the minimum & maximum duration expected for the training to conduct? Is it a one time Training session that needs to be done.	Please refer RFP Vol II Section 10 (Sl. No. 3.2) and Section 6.3 & 9.3 of Vol II for all purposes.
26.	Volume -2 Project Management	35	The SI needs to prepare and submit an Inception Report, which will serve as the foundation document for all activities related to the project. The Inception Report must cover the risks	When is this document needed to be submitted?	After the selection of concessionaire.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			the SI anticipates and the plans they propose towards mitigating those risks. The inception report must also cover the roles and responsibility of the project team along with the support arrangement that are expected from PSCDL.		
27.	General		ISP bandwidth	Minimum BW required in total for whole project which includes Central monitoring,CCTV live feed,Digital Kiosk,Hot-spots.	Bidder has to do the internal assessment for the bandwidth requirements. The bandwidth requirements shall meet the SLA’s and scope defined in the RFP.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
28.	Volume -1 Approach & Methodology	31	Project requirement understanding a. On site study carried by the bidder supported with the reports and explaining how the technical proposal is meeting project objectives in Puducherry. b. Compliance to RFP with detailed compliance statement meeting point-wise RFP volume-1 and 2 requirements	Can this clause be changed to any member instead of Sole or Lead Member	It can be Sole or any member of JV.
29.	Volume 2-1 Overview of Digital Smart Kiosk initiative	5	The size of the Digital Smart Kiosk for indoor and outdoor location is estimated	Mentioned dimensions are not of Kiosk (Hardware machine) it is for Room size. Kindly confirm.	The size of Digital Smart Kiosk proposed (Machine) would be 3ft (L) x 3ft (W) x 7ft (H), please refer RFP

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			to be (3ft. (L) x 3ft. (W) x 7 ft. (H) and (15ft. (L) x 10ft. (W) x 12 ft. (H) respectively.	<p>Please share Kiosk dimension details or allow vendor to propose its Kiosk details and dimensions.</p> <p>Kindly clarify device list separately for indoor and outdoor Kiosk machine is confusing in terms of total scope.</p>	<p>Vol II page no. 11, indicative design.</p> <p>The selected bidder have to comply with the RFP requirements for both indoor and outdoor locations as per the scope and plan referred in RFP Vol II page no. 6 and page no. 11.</p> <p>Please refer reply to Sl. No. 22.</p>
30.	Volume 2-1 Overview of Digital Smart Kiosk initiative	5	1. Public Wi-Fi	As we understand it is not part of Kiosk Machine.	<p>This will form part for both indoor and outdoor locations.</p> <p>Please refer Vol II Section 1 – table on the details of the facility which shall be made available by the</p>

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
					selected bidder on indoor and outdoor location.
31.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	2. Surveillance Cameras	As we understand it is not part of Kiosk Machine.	Refer reply to Sl. No. 30.
32.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	3. Augmented Reality Zone	As we understand it is not part of Kiosk Machine.	Refer reply to Sl. No. 30.
33.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	4. Solar Panels	As we understand it is not part of Kiosk Machine. Kindly share scope for Kiosk machine to considered in designing.	Refer reply to Sl. No. 30.
34.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	5. Provisioning for Smart City initiatives (emergency call button, environmental sensors, public address system, public information	Kindly confirm scope for Kiosk machine for these items. 1) Emergency call button - Do we need to provide on Kiosk machine? Kindly confirm. 2) Environmental sensors -	The selected bidder shall provide the facility to deploy the Smart initiatives provisions (emergency call button, environmental sensors, public address system, public information

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			displays, digital signage) for future use.	We need software APIs from SI / department to interface with Kiosk Machine. 3) Public information displays - As we understand it is not part of Kiosk machine. 4) digital signage - OK	displays, digital signage), if required, in future. The proposed hardware and software for the Digital Smart Kiosk infrastructure shall be adaptable and capable of provisioning such Smart initiatives. Currently, these Smart initiative are not part of Kiosk.
35.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	Interactive video wall for Augmented Reality	As we understand it is not part of Kiosk Machine.	Please refer reply to Sl. No. 4 & 5.
36.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	Solar	As we understand it is not part of Kiosk Machine.	Please refer reply to Sl. No. 33.
37.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	Digital Panels	Do we need to provide this on Kiosk machine? Is this additional screen on Kiosk machine or separate	Please refer reply to Sl. No. 30.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
				monitor in Kiosk room.	
38.	Volume 2- 1 Overview of Digital Smart Kiosk initiative	5	To ensure business viability for the selected SI, both Indoor and Outdoor models can be monetized through: 1. Wi-Fi Advertisements 2. Digital display advertisements 3. Augmented Reality advertisements 4. Rental vendor shop inside the Digital Smart Kiosk (17 outdoor locations) on the prime city locations (Ref. Annexure 2)	Kindly share more details related to Kiosk machine.	Please refer RFP Volume II – Section 1, wherein apart from the four viabilities, the bidder may also propose any additional revenue stream.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
39.	Volume 2- 2.1 Kiosk ICT Components	6	iii. Centralized Digital Smart Kiosk management platform to manage Smart Kiosk remotely; that shall be hosted at cloud servers.	Kindly share more details related to Kiosk machine.	The selected bidder shall propose to host the Smart Kiosk and related applications at Cloud Infrastructure of MeITY empaneled Cloud Service Provider (CSP).
40.	Volume 2- 2.1 Kiosk ICT Components	7	Content Management Platform for content creation and management for Digital Advertisements, Augmented Reality, Information Services etc.	Kindly share more details related to Kiosk machine.	Please refer Section 7 of Volume 2.
41.	Volume 2- 2.1 Kiosk ICT Components	8	Other IT Systems i. Public Wi-Fi access within 30 meters from the proposed location.	As we understand this not related to Kiosk machine, Kindly share scope and requirement on Kiosk machine.	Please refer RFP Volume 2 along with Technical specifications listed in Annexure 1 for further details.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			ii. Camera • Camera for Augmented Reality • Camera for surveillance of external environment around kiosk iii. Solar panels to run kiosk operations during maximum permitted time. iv. Augmented reality to enhance visitors experience by provisioning informative 3-D content. v. Control room Infrastructure set-up for surveillance cameras and IT service management	Payment gateways and payment aggregation is under SI scope. Kindly confirm scope and services utilized on Kiosk machine.	Bidder is expected to develop UI/UX and respective service integration APIs (Application Programming Interface) for the specific requirements.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			and monitoring. vi. Integration with payment aggregator platform for provisioning Card Swipe facility (card acceptor infrastructure) for payment of Puducherry Smart City Volume-2 Page 8 of 76 RFP for Implementation of Digital Smart Kiosk Infrastructure solution in Puducherry bills/fees, etc. through debit/credit cards/prepaid city card through Point of		

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			Sale machines integrated with the Touch Screen Monitors. vii. Bandwidth allocation for the proposed Digital Smart Kiosk infrastructure.		
42.	Volume 2- 2.2 Kiosk Non-ICT Infrastructure components	8	<ul style="list-style-type: none"> ▪ Kiosk physical infrastructure requirements ▪ Kiosk structural design requirements ▪ Civil works 	As we understand it is part of SI scope.	Yes
43.	Volume 2- 3.3 Solution Architecture:	10	Camera - To record users’ interaction with kiosk	Kindle share scope details for Kiosk machine and hardware details to ad in Kiosk machine. It is not clear respect to Kiosk machine. We propose USB camera in Kiosk Machine>kindly	Please refer RFP Volume 2 along with Technical specifications listed in Annexure 1 for further details.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
				confirm.	
44.	Volume 2- 3.3 Solution Architecture:	10	Touchscreen - Kiosk will support a touchscreen interface to the users.	OK , please share screen size details for Kiosk	Please refer RFP Volume 2 along with Technical specifications listed in Annexure 1 for further details.
45.	Volume 2- 3.3 Solution Architecture:	10	Card Reader -Will allow citizens to accept Credit / Debit / PTDC card / proposed Smart City card to interact and carry out transactions within the kiosk. The reader shall also allow the existing PTDC card / proposed Smart City card to be recharged with pre-fixed	Kindly share more details related to Kiosk machine, Devices for payments EFT terminal in under SI scope based on aggregation and payment gateway selections and settlements. Kindly confirm.	Please refer reply to Sl. No. 41.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			denominations.		
46.	Volume 2- 3.3 Solution Architecture:	10	Payments Interface - Interface to accept payments through credit card and debit card through kiosk. Wireless payments through NFC should also be supported.	Kindly share more details related to Kiosk machine, Devices for payments EFT terminal in under SI scope based on aggregation and payment gateway selections and settlements. Kindly confirm.	Please refer reply to Sl. No. 41.
47.	Volume 2- 3.3 Solution Architecture:	10	Digital Display - Shall support digital interactive content for G2C / B2C services.	Kindly confirm scope for Kiosk machine.	Please refer RFP Volume 2 along with Technical specifications listed in Annexure 1 for further details.
48.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	12	Smart City initiatives - Information on Public Bicycle Service stations. - Information on Public toilet	Kindly confirm scope for Kiosk machine. If we need to prove these services on Kiosk we need APIs details from SIs or department for software	Please refer reply to Sl. No. 41.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			locations. ▪ Information on Water ATM locations. ▪ Information about other Smart City initiatives. ▪ Provisioning of other Smart City initiatives (like Environmental sensors, Emergency Call Button, public bicycle services, variable messaging displays, public address system, and digital signage) for future use	integration. Or URLs	
49.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	12	Information / Tourism Services	Kindly confirm scope for Kiosk machine. If we need to prove these	Please refer reply to Sl. No. 41.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
				services on Kiosk we need APIs details from SIs or department for software integration. Or URLs	Bidder may also refer tourism department website http://www.pondytourism.in/ for reference, in respect to Tourism services.
50.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	13	Municipal and Other Transactional Services - Electricity Bill payment ▪ Payment of professional tax ▪ Issue of Trade License ▪ Payment of professional tax	Kindly confirm scope for Kiosk machine. If we need to prove these services on Kiosk we need APIs details from SIs or department for software integration. Or URLs	Please refer reply to Sl. No. 41.
51.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	13	Grievance registration	Kindly confirm scope for Kiosk machine. If we need to prove these services on Kiosk we need APIs details from SIs or department for software	Yes, the API’s shall be provided by the respective SI’s.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
				integration. Or URLs	
52.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	13	Other Promotional Services	Kindly confirm scope for Kiosk machine. If we need to prove these services on Kiosk we need APIs details from SIs or department for software integration. Or URLs	Please refer reply to Sl. No. 41.
53.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	13	Awareness Initiatives (audio / video)	Kindly elaborate the requirement for our understanding in terms of Kiosk machine.	Selected bidder has to prepare advisory content w.r.t. the mentioned initiatives after doing consultation with the respective departments. Please refer RFP Vol II Section 3.4.
54.	Volume 2- 3.4 Digital Smart Kiosk Service Portfolio	13 & 14	Booking Services - . Bus ticket booking ▪ Railway ticket	Kindly confirm scope for Kiosk machine. If we need to prove these	Please refer reply to Sl. No. 41.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			booking ▪ Movie ticket booking ▪ Mobile Recharge ▪ Mobile bill payment ▪ Other utility payment	services on Kiosk we need APIs details from SIs or department for software integration. Or URLs	
55.	Volume 2- 3.5 Scope for Digital Smart Kiosk:	14	Finalization of Kiosk Design & Service Portfolio	Not part of Kiosk machine	It is under the bidder’s scope.
56.	Volume 2- 3.5 Scope for Digital Smart Kiosk:	14	Detailed Site Survey	Under SI scope	Yes
57.	Volume 2- 3.5 Scope for Digital Smart Kiosk:	14	Design, Develop, Supply and Installation of Digital Smart Kiosk System	OK for Kiosk machine	Yes
58.	Volume 2- 3.5 Scope for Digital Smart Kiosk:	14	Backbone Network Connectivity:	SI need to provide last mile connectivity for Kiosk machine.	Yes. Please refer RFP Vol II for further details.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
59.	Additional queries			Kindly provide / share us details of services and device list with specifications for Kiosk machine. These parameters are missing in RFP.	Please refer RFP Vol II along with Annexure 1.
60.	PPP Revenue Model			Based on our expertise of having an install base of over 25000+ Kiosks across the country, our suggestion would be to modify the model to Procurement/Capex model so that the efforts & the capex cost is all duly recovered ontime. The same also will ensure that the bidder's interest is protected and can be a win-win situation to both the bidders & PSCDL. Hence request you to consider our request.	RFP conditions prevail.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
61.	Submission date			Request PSCDL to extend the bid submission deadline by another 4 weeks as we may need to perform a lot of assessment/market study to understand the economic viability of the project to arrive at a logical conclusion on the cost.	Bid Submission is extended to 3 Weeks. Please refer corrigendum 1.
62.	Volume -1 , Sec. 8.5	19	The Bidder must have completed / in the process of implementation of “similar projects*”: At least one project of 20 Digital Kiosks or At least two projects of 10 Digital Kiosks last three financial years (FY 2018- 19, FY 2017-18, FY 2016-17). *Similar projects	The Bidder must have completed / in the process of implementation of “similar projects*”: At least one project of supply of 15 Digital Kiosks or At least two projects of 7 Digital Kiosks last three financial years (FY 2018- 19, FY 2017-18, FY 2016-17). *Similar projects means project scope should include the supply, installation, testing,	RFP conditions prevail.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			means project scope should include the supply, installation, testing, management and operation for Digital Kiosk	management and operation for Digital Kiosk	
63.	Volume -1 , Sec. 3.4	16	The successful bidder has to execute a Concession Agreement with PSCDL. Hence forth, the Concessionaire has to start an Escrow account and share the revenue of Digital Smart Kiosk infrastructure facility to PSCDL/Puducherry Municipality. The Escrow Arrangement as a tripartite	Request the esteemed PSCDL to share the revenue model proposed for this PPP project	Refer Vol II Section 1 of RFP.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

Sl. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			between the Concessionaire, Authority and the Escrow Agent (a Bank) to ensure that the project cash flows are routed through the Escrow Account only with supplementary escrow arrangements for payments and receipts to and from different sources. The Concessionaire to share monthly MIS and quarterly financial statements including the Profit & Loss Statement, Cash flow statement and Balance sheet. The		

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			financial statement need to be certified by the Statutory Auditor.		
64.	Volume - 2, Sec. 2.1. iv	7	Augmented reality to enhance visitors experience by provisioning informative 3-D content.	Augmented Reality or any other form of Digital experience to enhance visitors experience	Refer Vol II Section 7 of RFP.
65.	Volume - 2, Sec. 7.1 a)	27	To promote tourism and create awareness about the societal issues among tourists and citizens, PSCDL intends to create an AR zone inside the Digital Smart Kiosk shelter. The purpose of this AR zone is to create interactive user-experience	To promote tourism and create awareness about the societal issues among tourists and citizens, PSCDL intends to create an AR or a Digital Experience zone inside the Digital Smart Kiosk shelter. The purpose of this AR or a Digital Experience zone is to create interactive user-experience while providing informative	Refer reply to Sl. No.64.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			while providing informative content for both tourists and citizens.	content for both tourists and citizens.	
66.	Volume - 2, Sec. 7.2 a)	27	SI shall prepare digital 3-D designs (tourist destinations, smart city infrastructure and ICT initiatives, Puducherry hotspots etc.) and interactive content (supporting audio & video) for each of the below theme, that can be displayed on the AR zones in 17 locations:	SI shall prepare digital or 3-D designs (tourist destinations, smart city infrastructure and ICT initiatives, Puducherry hotspots etc.) and interactive content (supporting audio & video) for each of the below theme, that can be displayed on the AR or Digital experience zones in 17 locations:	Refer reply to SI. No.64.
67.	Volume - 2, Sec. 2.2 a)	8	Indoor and Outdoor variants – Shall be designed to best fit for indoor locations	Will the site pre-requisites such as electricity and water supply lines be facilitated by PSCDL or the concerned	The permissions for electricity & water supply shall be applied from the respective department by

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			like government building’s and outdoors like nearby beach promenade, boulevard area, bus stops, key tourist spots, high footfall areas in the city. It is envisaged that minor civil works would be required to implement the Digital Smart Kiosk infrastructure along with various related components like electrical fixtures, Solar panels installation, Kiosk installation, Shelter installation, end mile connectivity	department for construction of outdoor units(civil work) and operation?	the selected bidder. However, Land will be given to the concessionaire on lease.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			requirements etc.		
68.	Volume - 2, Sec. 3.3.5	10	Payments Interface: Interface to accept payments through credit card and debit card through kiosk. Wireless payments through NFC should also be supported.	Should the SI supply both the PoS(hardware) and the Payment gateway(software) or will it be facilitated by existing vendors who is handling the payment gateway for the concerned government departments in Puducherry	Refer reply to Sl. No.41.
69.	Volume - 2, Sec. 17.2		This shall contain only the Financial Bid Rate for amount the concessionaire is willing to share with PSCDL as percentage of Gross Revenue share (annual) as per the format attached in Volume -IV	Considering the PPP model for this project which is a first of its kind, assessment with regard to financial feasibility for a tenure of 10 years with RoI needs to be concluded with multiple stakeholders/partners/banks and associates. Hence a viable model needs to be	Bid Submission is extended to 3 Weeks. Please refer corrigendum 1.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			Financial Bid of the bid document.	devised for sustainability of the project by the bidder, hence we request you to extend the bid submission by 3 weeks or 21 days.	
70.	9.1(a), Requirement Gathering and Analysis	95	System Integrator (SI) shall do the requirement gathering with all the respective departments (which includes but not limited to Tourism department, Municipality, Police department, Electricity department, and Local Administration department) and prepares the requirement	Site survey of the mentioned locations will consume some considerable amount of time. Requesting you to please specify the time frame within which the entire site survey needs to be completed.	Please refer RFP Vol II Section 10.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
			gathering traceability matrix document. As a part of this exercise, SI shall also assess the usability of existing infrastructure (poles, junction arm etc.) for surveillance cameras deployment and submit the report to PSCDL.		
71.	Backbone Network Connectivity,Note:Point#2	80	SI shall provide requisite Cloud Data Centre space for hosting centralized Digital Smart Kiosk management systems and associated hardware.	Cloud Data centre is required for Centralized digital smart Kiosk Management system. Requesting you to please clarify where this data centre infrastructure will be hosted for cloud services.	Please refer reply to SI. No. 39.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
72.	Civil Works	73	It is envisaged that minor civil works would be required to implement the Digital Smart Kiosk infrastructure along with various related components like electrical fixtures, Solar panels installation, Kiosk installation, Shelter installation, end mile connectivity requirements etc.	Scope of civil work is not Properly mentioned. Requesting you to please shed some more light on the kind of civil work Required.	Please refer Vol II, Section 1 & 2.
73.	4.3 Functional Requirements for Wi-Fi Services	82	24*7*365 Wi-Fi network availability	24*7*365 Wi-Fi network availability has been asked but in a real time scenario it would be extremely difficult to maintain since the Access point may get damaged due to some external factors like	Please refer Vol III Section 13 and Section 31.

PRE-BID MEETING-01

Project Name: Digital Smart Kiosk Infrastructure solution under “Smart City Mission” in Puducherry.

Name of Work: RFP for Design, Supply, Installation, Commissioning, Operations and Maintenance support for Digital Smart Kiosk Infrastructure solution at designated locations under “Smart City Mission” at Puducherry.

Reply to the queries raised by Agencies in Pre-Bid Meeting held on 18.07.2019 at CEO’s Chamber, PSCDL

SI. No.	RFP Volume, section	RFP page no.	Contents in RFP	Clarification Sought	Remarks
				vandalism or natural events which will hinder the availability of the device.	
74.	4. Technical Specifications for Edge Switch, Minimum Specifications	130	Minimum 16 port,10/100/TX PoE/PoE+ (May require higher port density at some locations, depending upon site conditions; and May require fiber ports at some locations, depending upon site conditions/distances)	Requesting you to please specify the approximate no. of ports on the switch for fiber and Copper connectivity so that it would be easier to choose the complied switch model.	Please refer Vol II, Section 3.5.
75.	Tender Type		PPP Models (Public Private Partnership (PPP) DBFOT Basis)	Requesting you to please consider Capex and Opex option also for this RFP	RFP conditions prevail.